

Chapter 9

Activity 1: Opening the Store

In this activity you will use the actual checklist to go through the opening the store procedures. The first time you'll shadow the more experienced Opener; the second time you'll do it together and the third time, the Opener will shadow you.

1. Print the opening checklist
2. Practice opening the store

What questions do you have when opening the store?

What is the most complicated task to open the store? How can you improve?

First Attempt:

| Checklist | Completed Score (1-5) | Instructor Initials/ Date | Notes |
|--------------------|-----------------------|---------------------------|-------|
| Morning Checklist | | | |
| Daily Prep Work | | | |
| Management Opening | | | |

Second Attempt:

| Checklist | Completed Score (1-5) | Instructor Initials/ Date | Notes |
|--------------------|-----------------------|---------------------------|-------|
| Morning Checklist | | | |
| Daily Prep Work | | | |
| Management Opening | | | |

Third Attempt:

| Checklist | Completed Score (1-5) | Instructor Initials/ Date | Notes |
|--------------------|-----------------------|---------------------------|-------|
| Morning Checklist | | | |
| Daily Prep Work | | | |
| Management Opening | | | |